



A Community Update

Cambridge City Council Meeting

David Pyper, Chair, Board of Directors
Patrick Gaskin, President & CEO

June 8, 2021

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Population of Cambridge & North Dumfries

140,000



145
beds

Patient and Family
Advisory Council
est. **2014**



1100
Employees



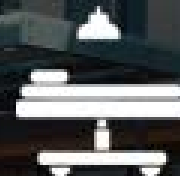
300 Physicians/
Professional Staff



450 Volunteers



52,000
ED Visits Annually



14,526
Surgeries Annually



1400
Births Annually

CMH supporting the needs in the community

Cambridge COVID-19 Assessment Centre



Drive Thru is Open

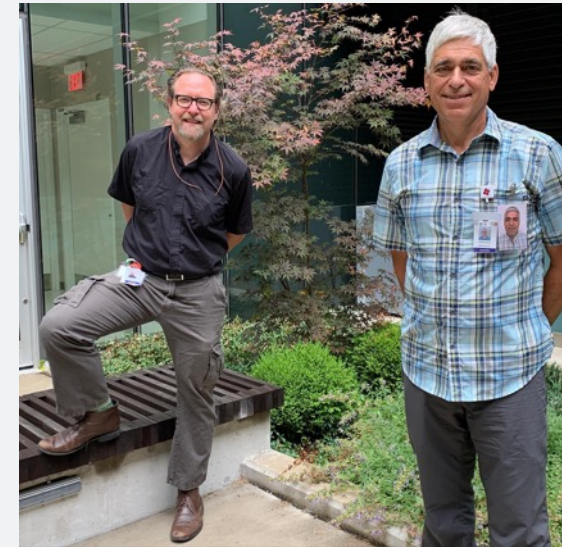
Book online or call 226-895-1050



WATERLOO REGION

Strict pandemic protocols keeping staff, patients safe at Cambridge Memorial Hospital

By **Robert Williams** Record Reporter
Sat., Feb. 13, 2021 | 4 min. read



Assessment Centre, Infection Prevention & Control, Occupational Health, Spiritual Care

CMH & Vaccination Clinics

supporting getting jobs into Cambridge arms!

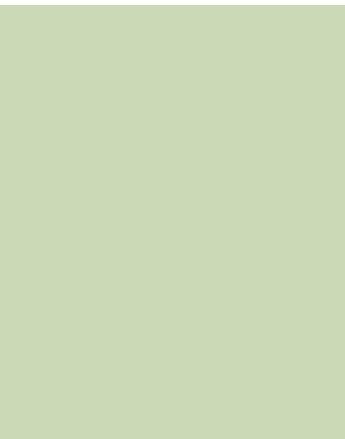


1 Pinebush Mass Immunization Site

2 Cambridge North Dumfries OHT Vaccine Clinic

3 CCM On-Site LTC Vaccine Clinic

4 CMH On-Site Staff Pop-Up Clinic





CMH & Cambridge Country Manor – supporting a community partner in outbreak



Redeployed over 60+ hospital employees and leaders

An in-depth clean of the entire Home

A robust and consistent screening process

Resident and staff vaccination clinics completed

Cohorting of staff and residents to ensure reduction of cross contamination risk

Consistent monitoring and tracking of PPE inventory



CMH response

to patient transfers from GTA

Hundreds of COVID-19 ICU patient transfers planned as Ontario braces for 'horrific' 2 weeks



By Alexandra Mazur · Global News

Posted April 21, 2021 3:25 pm · Updated April 22, 2021 2:13 pm

News

ICU transfers to Kingston from the GTA increase as COVID-19 cases surge in Ontario



Orange air ambulance working around the clock to transfer critical COVID-19 patients across Ontario



By Nick Westoll · Global News

Posted April 23, 2021 10:00 pm · Updated April 25, 2021 2:36 pm



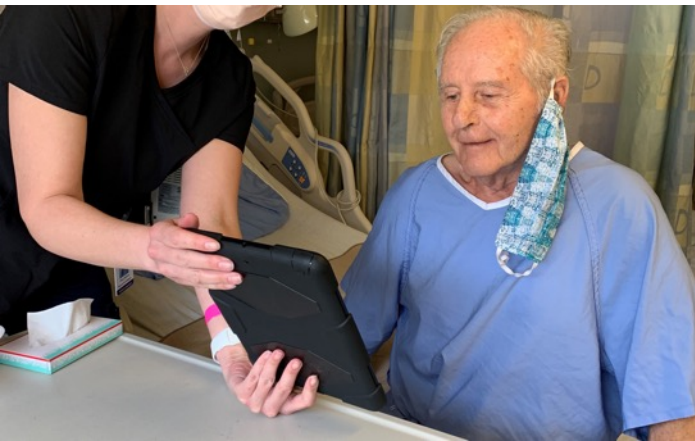
COVID-19 PANDEMIC

During recent critical ICU shortage in Wave 3, hundreds of COVID+ patients were transferred out of the GTA

To-date, CMH welcomed 20+ GTA patients

Thank you for reaching out to us. We have four family members with COVID in four different hospitals. Knowing they are being taken care of at Cambridge Hospital puts our mind at ease.

Family Member of a GTA Patient Transferred to CMH



Patient Experience at a glance



Virtual visiting spots have more than ***doubled*** during Wave 3 – CMH facilitates at least ***200 virtual connections*** each week!

CMH schedules appointments for ***visitors & caregivers*** for ALL patients each day once cleared by IPAC



Eclipse Automation Retweeted
Patrick Gaskin @CMH_CEO · 2021-05-11 ...
TY @eclipseautomate for donating an amazing 100K Level 3 masks to keep @_CMHospital staff and our community safe. @CMH_Foundation



Community response and support



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Strategic Direction 1:

Accelerate access to care for patients

Inpatient Mental Health Patients Served
797
 ↑ 23%

Inpatient Discharges
9,732
 ↓ 5%

Inpatient Weighted Cases
11,137
 ↑ 2.5%

Surgeries
7,907
 ↓ 21.5%



Births
1,504
 ↑ 7.0%

Clinic Visits
41,598
 ↓ 15.0%

Emergency Department Visits
42,650
 ↓ 17.3%

Covid Assessment Centre Visits
50,000



287
 Hip replacements

490
 Knee replacements

Within hours after undergoing hip surgery John took his first steps.
Together, we make it possible.

JOHN G., GRATEFUL PATIENT
 AND DR. G.R. MARTIN

Strategic Direction 2:

Keep staff and physicians safe and engaged



Forbes

2021

CANADA'S BEST EMPLOYERS

JANUARY 26, 2021

EDITED BY KRISTIN STOLLER

WE ARE
#242

235	Scotiabank	Toronto, Ontario
236	Pfizer	Kirkland, Quebec
237	Canadian Pacific Railway	Calgary, Alberta
238	TELUS	Vancouver, British Columbia
239	Ontario Teachers' Pension Plan	Toronto, Ontario
240	CBC/Radio-Canada	Ottawa, Ontario
241	W Restaurant	North Vancouver, British Columbia
242	Cambridge Memorial Hospital	Cambridge, Ontario
243	St. Mary's General Hospital	Kitchener, Ontario
244	DHL	Brampton, Ontario
245	Sysco	Toronto, Ontario

Determined by staff: *How likely they would be to recommend their employer to others.*



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Strategic Direction 3:

Meet evolving needs of our community with continued redevelopment of our new hospital

We thank the City for its consideration and support to provide a safe, convenient and accessible NEW entrance for staff, patients and Visitors



Strategic Direction 4:

Prepare for digital transformation through renewal of our digital health strategy



What next for our CMH Foundation?

With the completion of the WeCareCMH campaign, we have begun inspiring our community to donate by sharing our 'Caring Programs' to educate residents about the scope of programs available at CMH.

Learn more about our amazing hospital programs, services and most importantly, people of CMH by visiting cmhfoundation.ca

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We all want to live our best lives. CMH is helping people in our community to do just that.

Dr. Anjali Sharma,
Chief of Psychiatry



Journey of courage, healing & gratitude



Thank you



David Pyper, Board Chair



Patrick Gaskin, CEO