

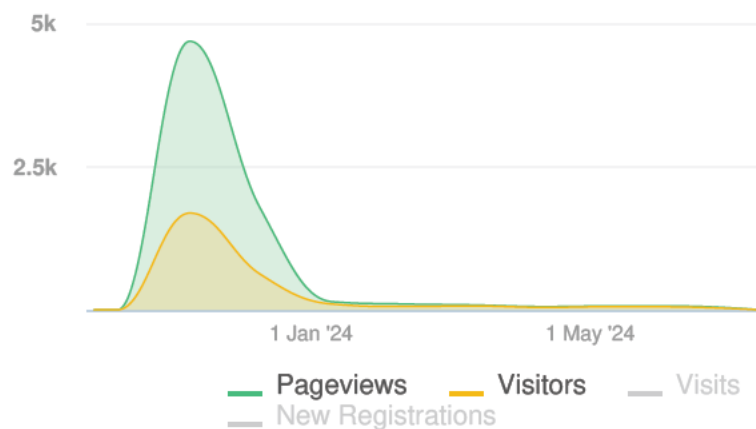
Project Report

15 August 2018 - 01 July 2024

EngageWR Noise By-law Review



Visitors Summary

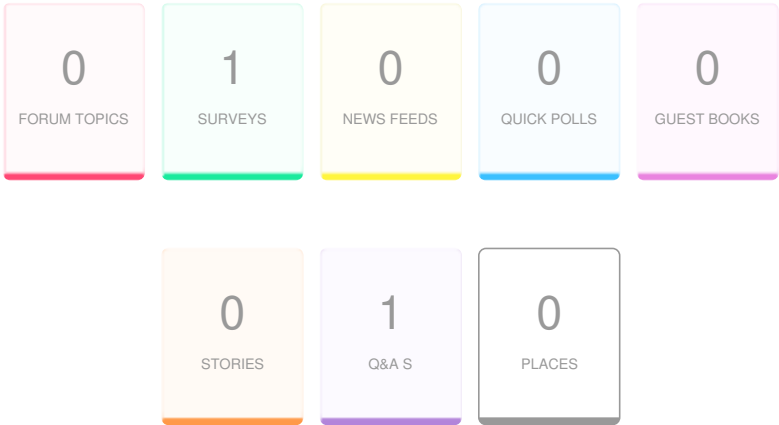


Highlights

TOTAL VISITS	MAX VISITORS PER DAY	
2.8 k	403	
NEW REGISTRATIONS		
2		
ENGAGED VISITORS	INFORMED VISITORS	AWARE VISITORS
1.2 k	1.7 k	2.5 k

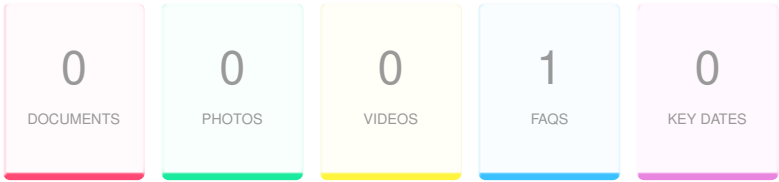
Aware Participants	2,527	Engaged Participants	1,215		
Aware Actions Performed	Participants	Engaged Actions Performed	Registered	Unverified	Anonymous
Visited a Project or Tool Page	2,527	Contributed on Forums	0	0	0
Informed Participants	1,705	Participated in Surveys	28	3	1,182
Informed Actions Performed	Participants	Contributed to Newsfeeds	0	0	0
Viewed a video	0	Participated in Quick Polls	0	0	0
Viewed a photo	0	Posted on Guestbooks	0	0	0
Downloaded a document	0	Contributed to Stories	0	0	0
Visited the Key Dates page	0	Asked Questions	1	5	0
Visited an FAQ list Page	78	Placed Pins on Places	0	0	0
Visited Instagram Page	0	Contributed to Ideas	0	0	0
Visited Multiple Project Pages	434				
Contributed to a tool (engaged)	1,215				

ENGAGEMENT TOOLS SUMMARY



Tool Type	Engagement Tool Name	Tool Status	Visitors	Contributors		
				Registered	Unverified	Anonymous
Qanda	Noise By-law Review	Published	293	1	5	0
Survey Tool	2023 Noise By-Law Review	Archived	1594	28	3	1182

INFORMATION WIDGET SUMMARY



Widget Type	Engagement Tool Name	Visitors	Views/Downloads
Faqs	faqs	78	90

QANDA

Noise By-law Review

Visitors 293

Contributors 6

CONTRIBUTIONS 6

Q

02 November 23

Cars with power boost type stereos that are so tuned that my car vibrates are very annoying as well as creating distracted driving.

A

Publicly Answered

Thank you for this feedback! Unnecessary vehicle noise is something being considered during the review of the Noise By-law.

Q

Morning Muffler Wake ups...

08 November 23

I have a neighbour who turns his car on on 545am each morning before work. The muffler they have on it make a sound as loud as a lawn mower. Can something be done to curb this? Many neighbours are very annoyed as it wakes them and their children. Thoughts?

A

Publicly Answered

Thank you for the question! Vehicle noise complaints have been on the rise over the past few years. As part of the Noise By-law review we are considering regulations around unnecessary vehicle noise which could include the operation of a motor vehicle without an effective exhaust muffling device in proper working order. Please email bylaw@cambridge.ca or call us at 519-623-1340 extension 7907 to provide the address and Municipal By-law Compliance staff can speak with the individual.

QANDA

Noise By-law Review

Q

24 November 23

What about the tail pipes late at night an early morning

A

Publicly Answered

Thank you for the question! Vehicle noise complaints have been on the rise over the past few years. As part of the Noise By-law review we are considering regulations around unnecessary vehicle noise which could include the operation of a motor vehicle without an effective exhaust muffling device in proper working order.

Q

10 December 23

I live on [REDACTED], across from me is a shop that repairs Semi trucks. They are working all night grinding things, banging, releasing air brakes etc...can't have my windows open at night because of the noise. What do I do?

A

Publicly Answered

Hello, Thank you for sharing this experience with us. Please reach out to us by phone at 519-623-1340 extension 7907 or email us at bylaw@cambridge.ca. Staff will require some information such as the address that is creating the noise and we will have a Municipal By-law Compliance Officer conduct an investigation. If you would like to report this after hours, we recommend calling the Waterloo Regional Police Service non-emergency number 519-570-9777 and they will dispatch a Municipal By-law Compliance Officer to investigate.

ENGAGEMENT TOOL: SURVEY TOOL

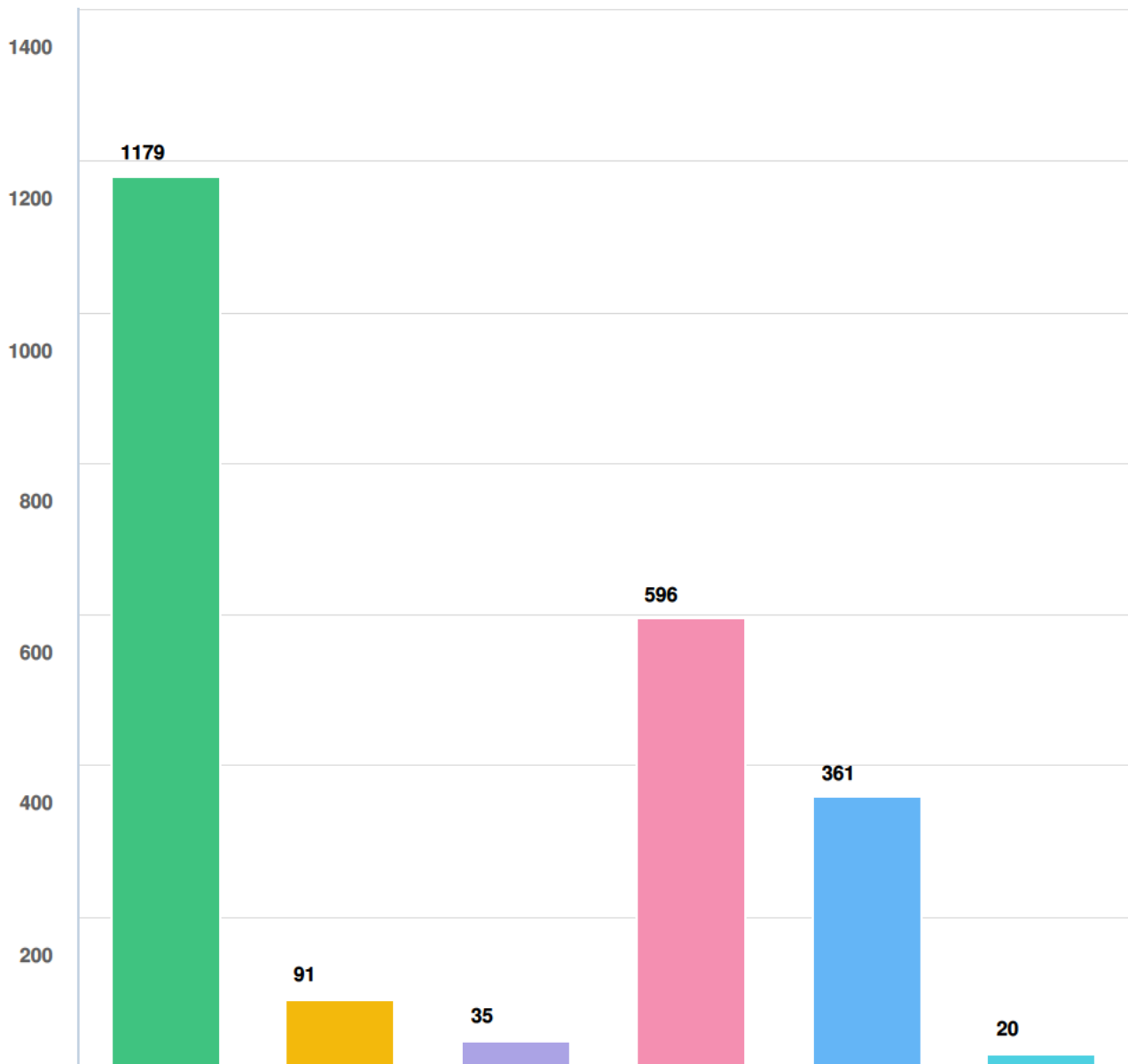
2023 Noise By-Law Review

Visitors 1594

Contributors 1213

CONTRIBUTIONS 1235

Please tell us about yourself. Check all that apply to you



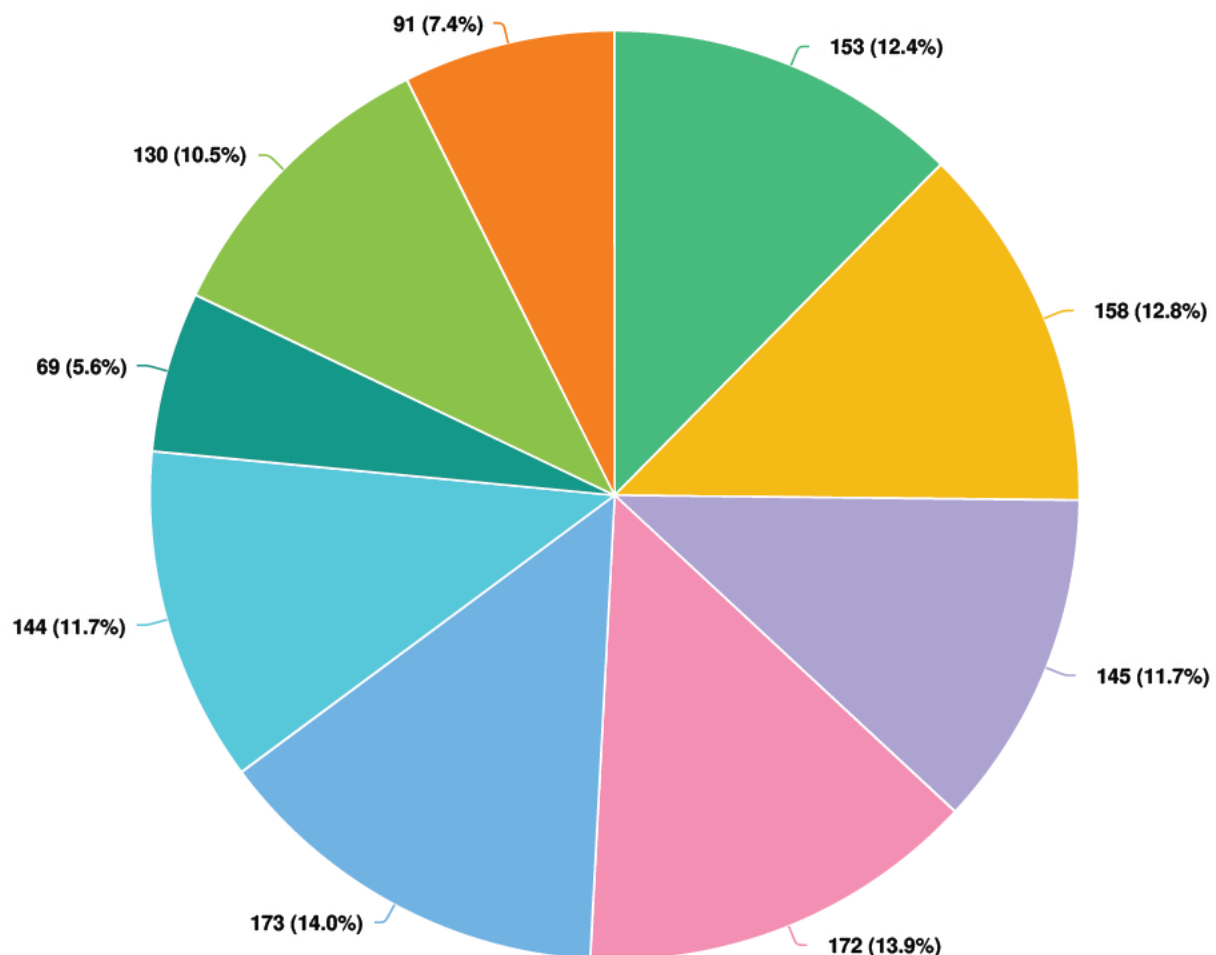
Question options

- I am a resident of Cambridge
- I am a business owner in Cambridge
- I manage property in Cambridge
- I own a property in Cambridge
- I work in Cambridge
- I live outside of Cambridge

Mandatory Question (1235 response(s))

Question type: Checkbox Question

Please select the ward you live, work, own, or manage property in. If you do not know, please review the Cambridge ward map.

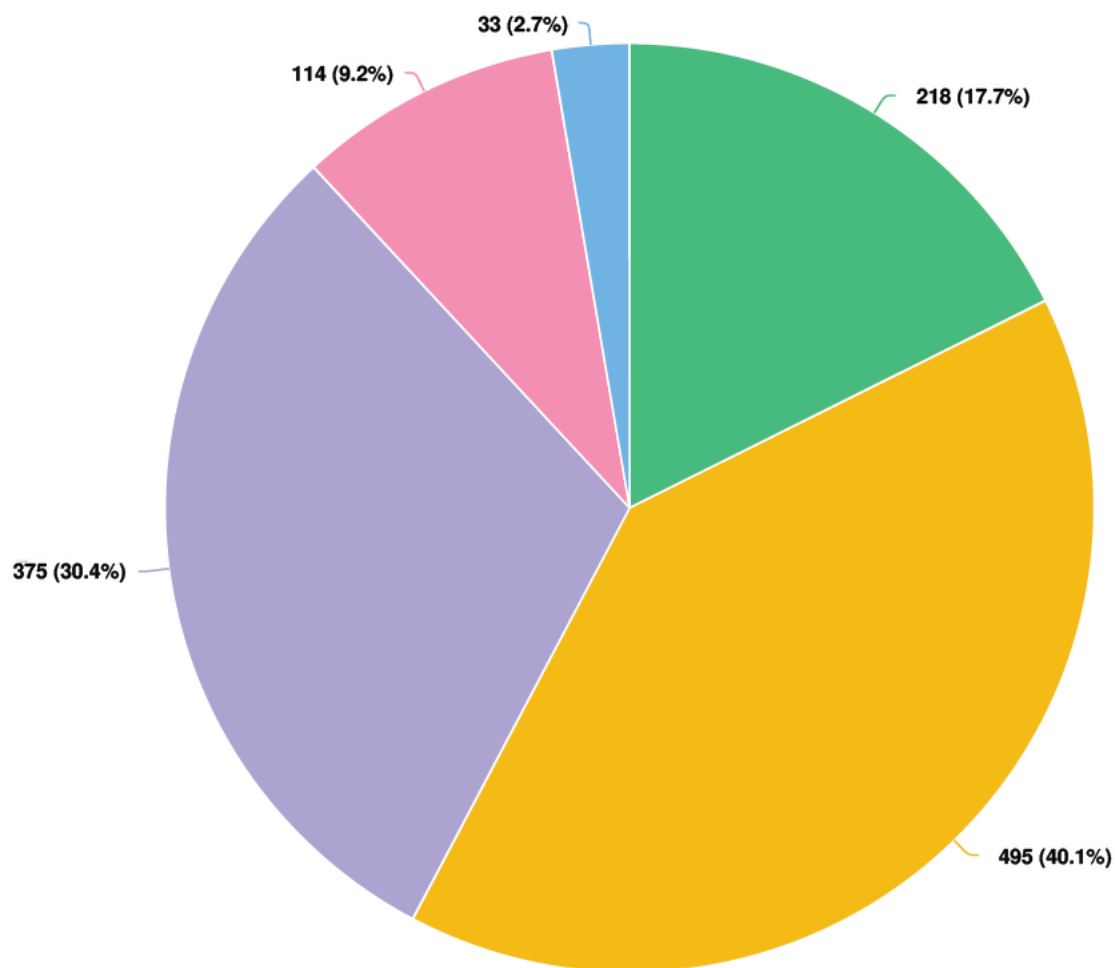
**Question options**

Ward 1 Ward 2 Ward 3 Ward 4 Ward 5 Ward 6 Ward 7 Ward 8
Unknown/Not applicable

Mandatory Question (1235 response(s))

Question type: Radio Button Question

Are you familiar with the current City of Cambridge Noise By-law?



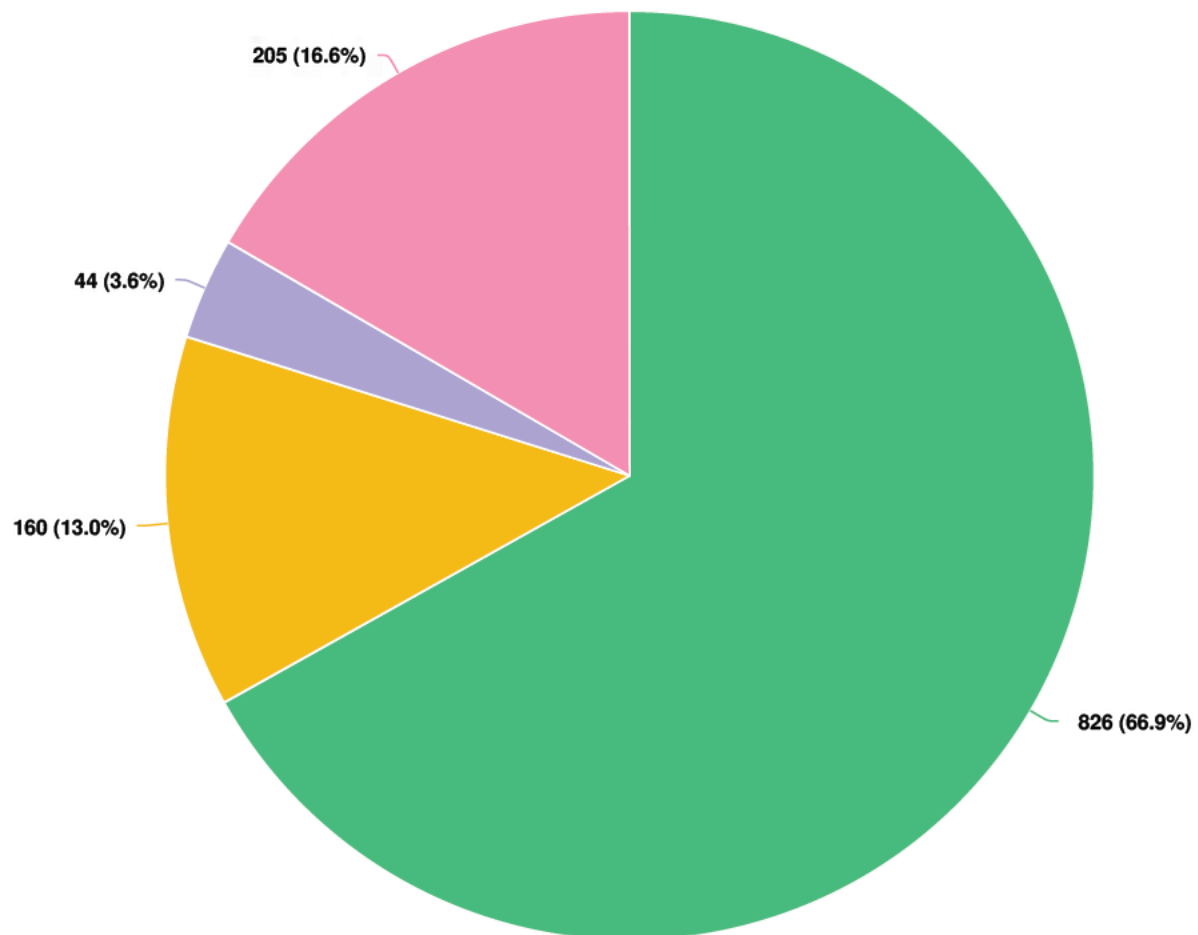
Question options

● Not familiar at all ● Slightly familiar ● Moderately familiar ● Very familiar ● Extremely familiar

Mandatory Question (1235 response(s))

Question type: Radio Button Question

How do you feel about the current noise restrictions under the Noise By-law



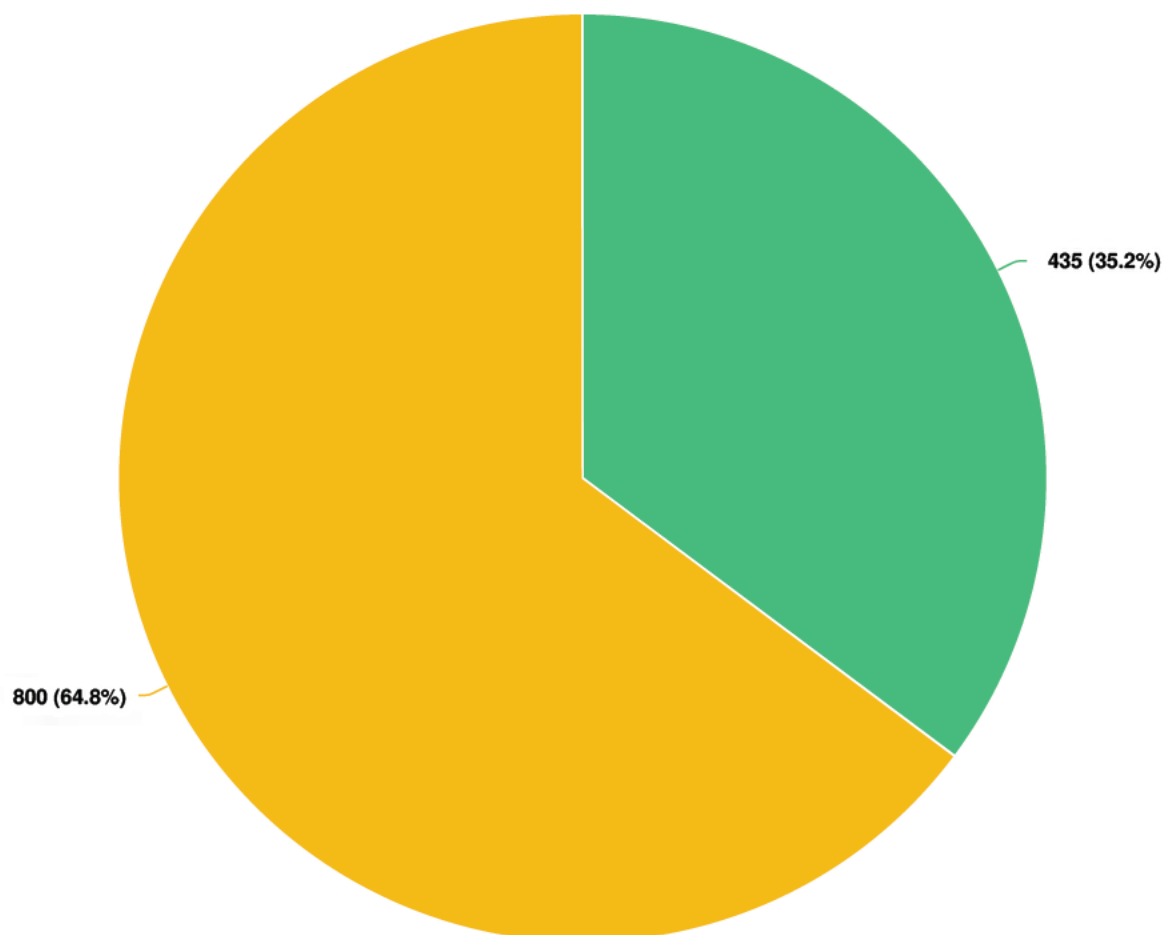
Question options

☒ Not strong enough ☐ Just right ☐ Too strong ☐ Don't know

Mandatory Question (1235 response(s))

Question type: Radio Button Question

Have you ever made a complaint about noise in your neighbourhood?



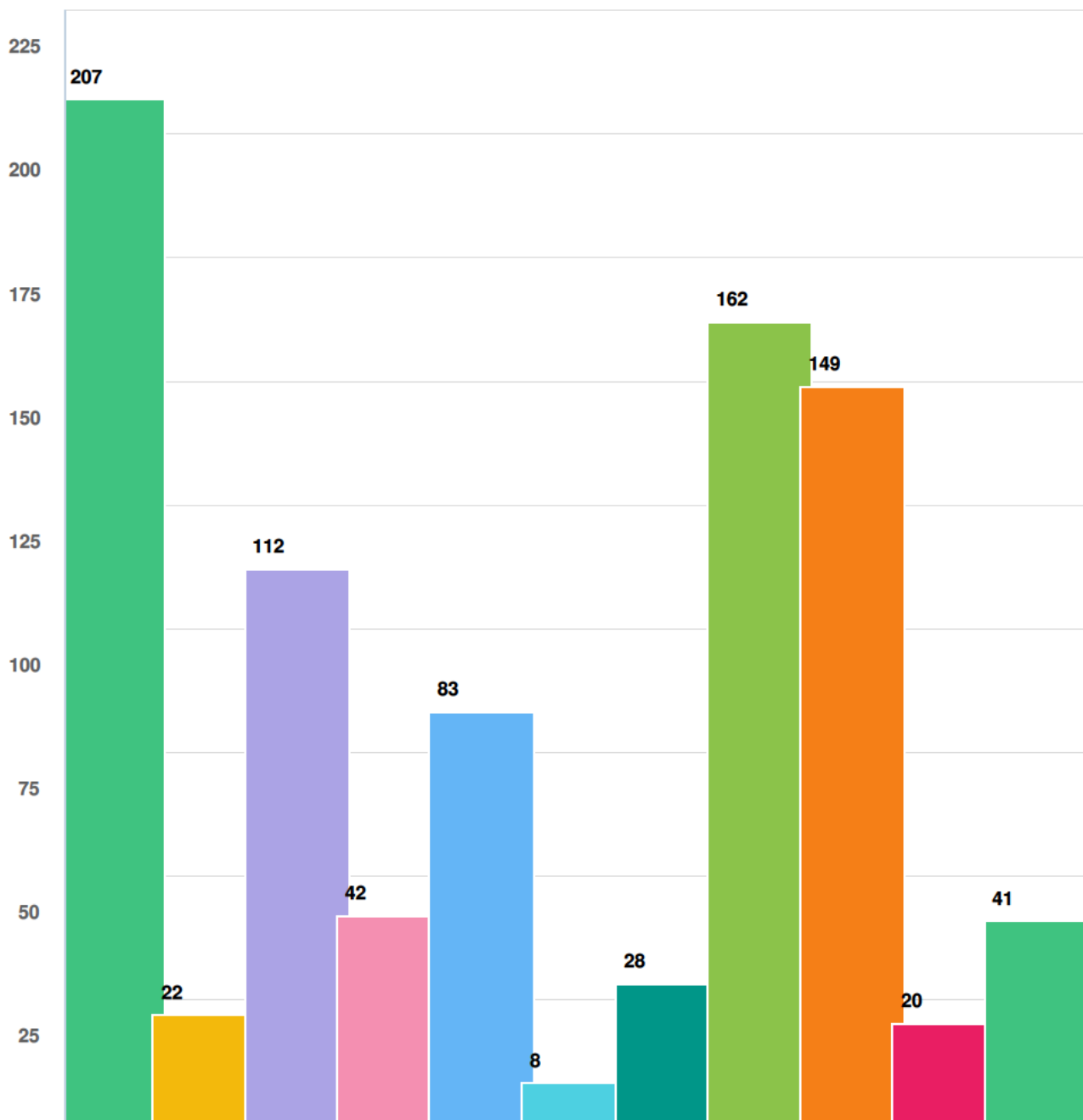
Question options

☒ Yes ☐ No

Mandatory Question (1235 response(s))

Question type: Radio Button Question

What was the reason for your complaint?

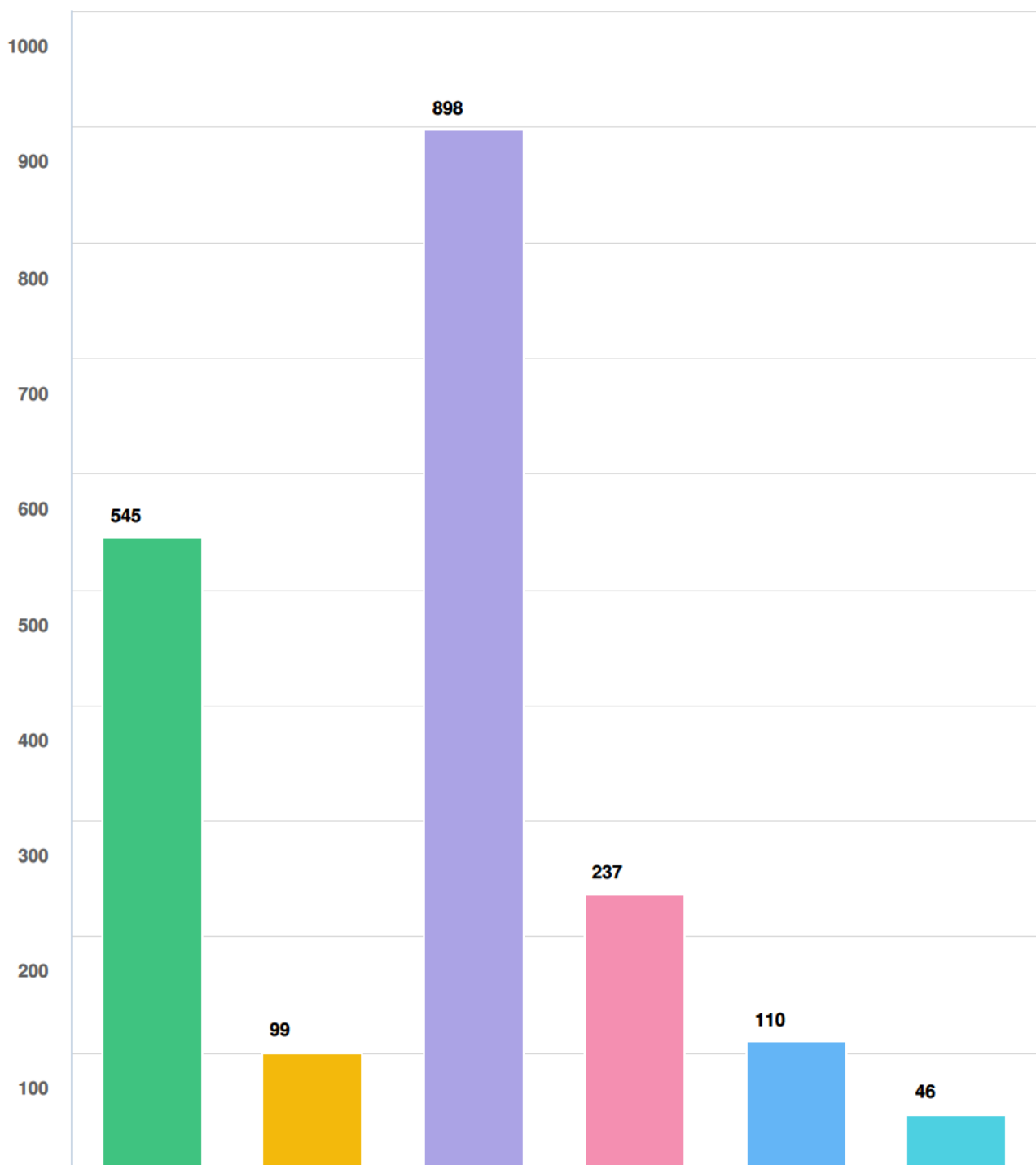


Question options

- Amplified sound (ex. music in residential area)
- Amplified sound (ex. noise from bars or restaurants)
- Animal noise (ex. barking)
- Construction noise
- Persistent yelling and shouting
- Delivery/waste pickup noise
- Use of domestic tools (ex. leaf blower, lawnmower, saw, drill, etc.)
- Noise from cars, motorcycles, or trucks (ex. loud muffler, squealing tires, or brakes)
- Fireworks
- Train whistles
- Other (please specify)

Mandatory Question (435 response(s))

Question type: Checkbox Question

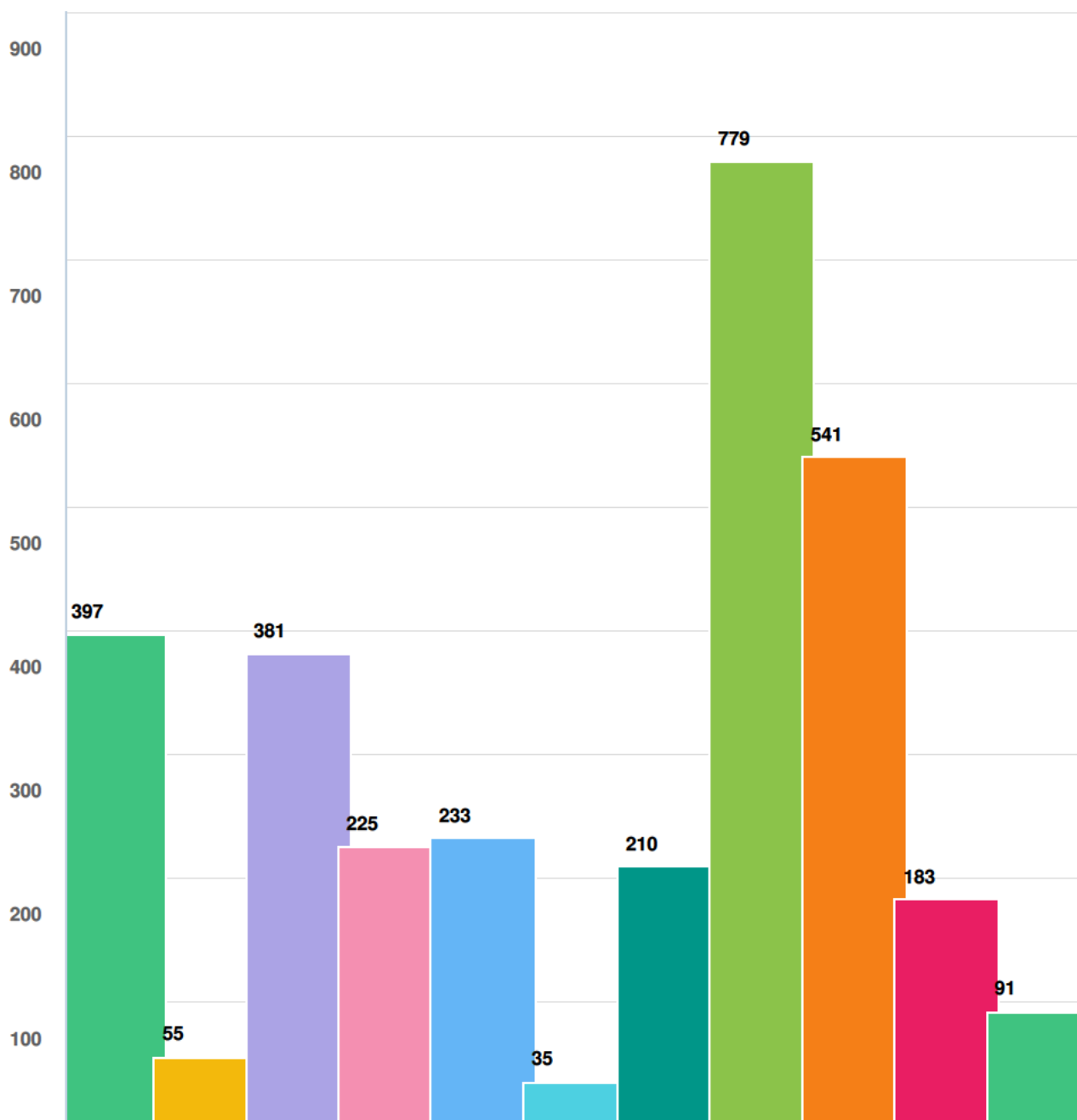
Who would you contact to report a noise concern? Select all that apply.**Question options**

- Waterloo Regional Police Service
- Service Cambridge
- Municipal By-law Compliance
- Local Councillor and/or Mayor
- City of Cambridge staff member directly
- Not applicable

Mandatory Question (1235 response(s))

Question type: Checkbox Question

What source of noise do you find most often disturbing the peace and quiet in your neighbourhood? Select all that apply.



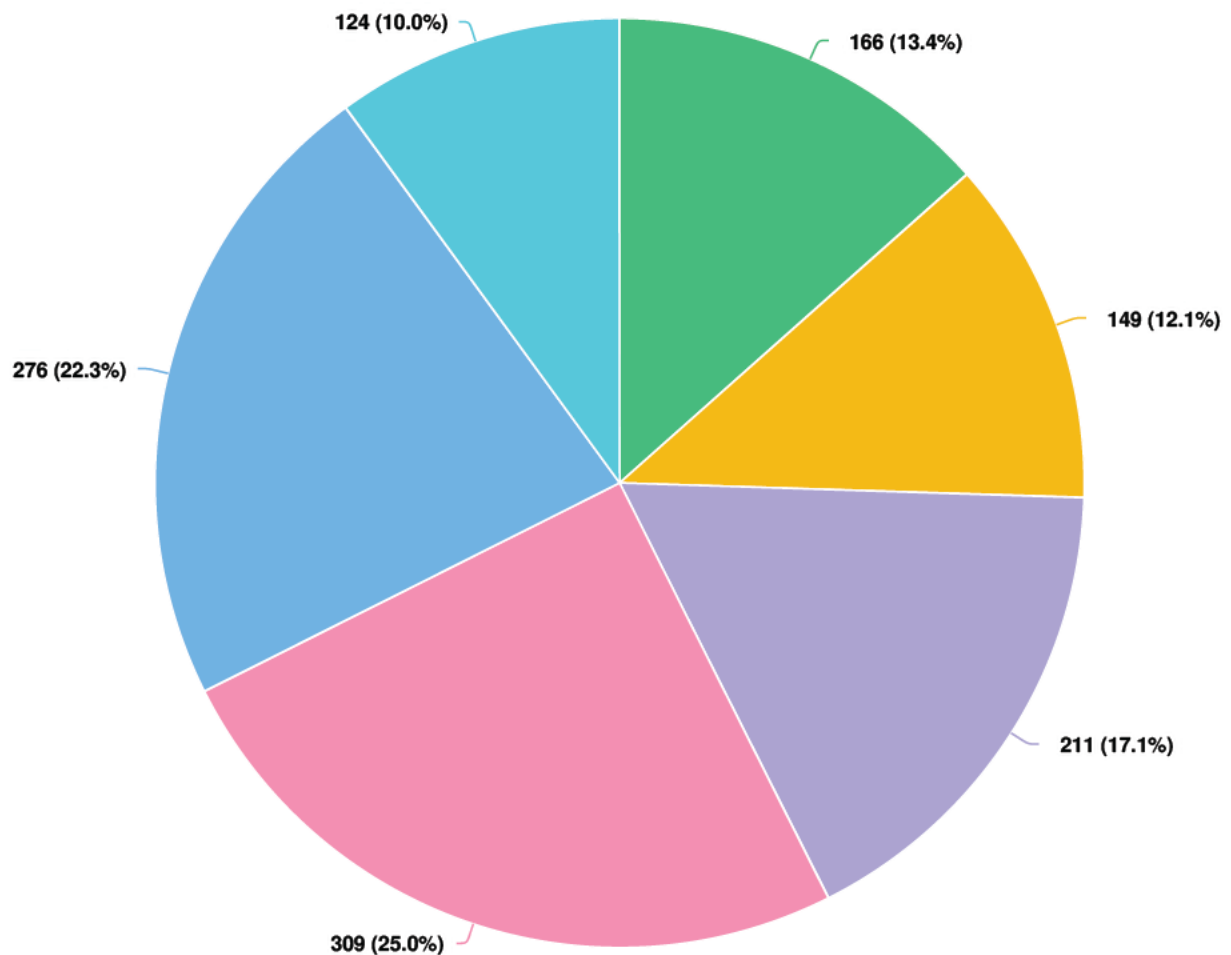
Question options

- Amplified sound (ex. music in residential area)
 ● Amplified sound (ex. noise from bars or restaurants)
- Animal noise (ex. barking)
 ● Construction noise
 ● Persistent yelling and shouting
 ● Delivery/waste pickup noise
- Use of domestic tools (ex. leaf blower, lawnmower, saw, drill, etc.)
 ● Noise from cars, motorcycles, or trucks (ex. loud muffler, squealing tires)
 ● Fireworks
 ● Train whistles
- Other (please specify)

Mandatory Question (1235 response(s))

Question type: Checkbox Question

If the City were to include time restrictions in the by-law, what time should noise end by?



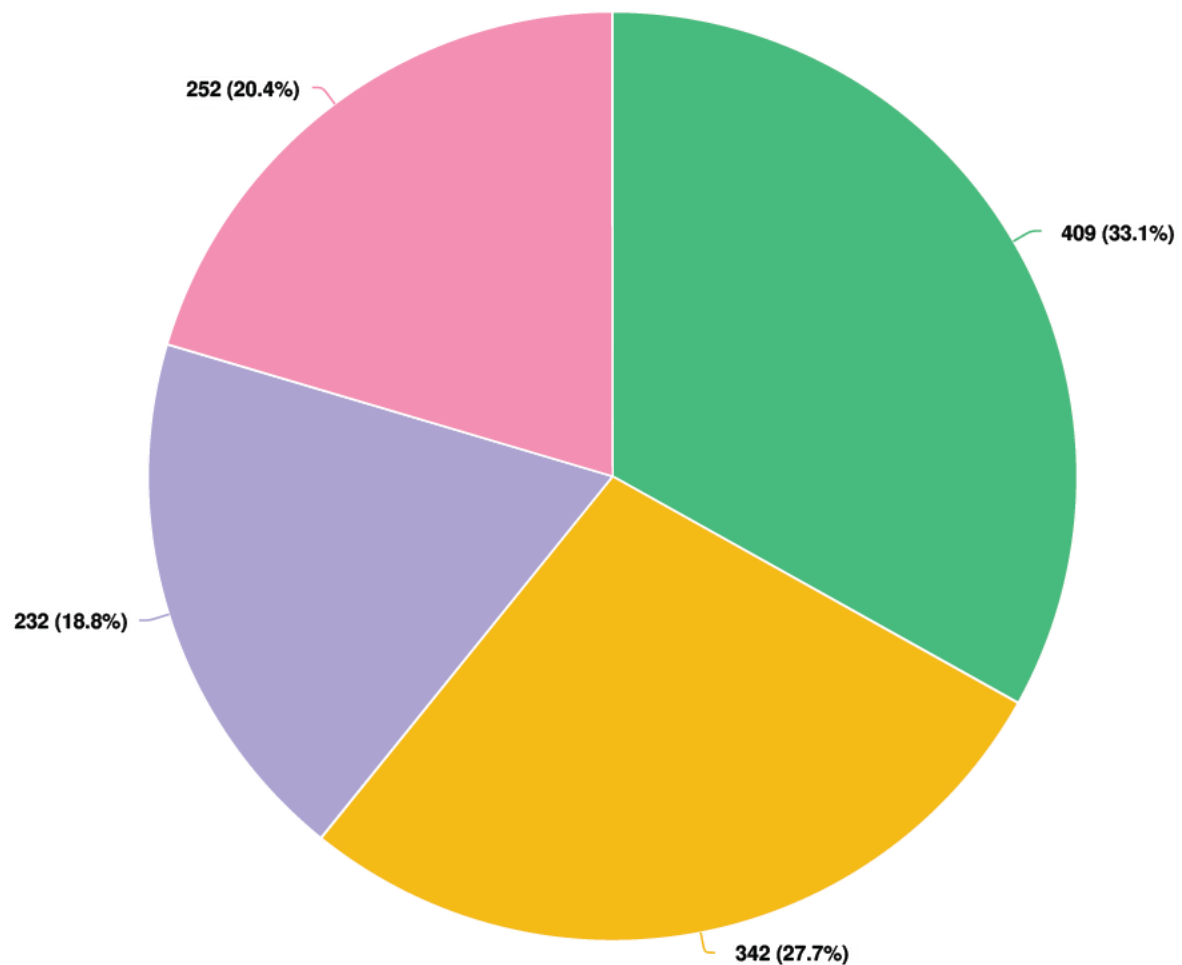
Question options

7pm 8pm 9pm 10pm 11pm Other (please specify)

Mandatory Question (1235 response(s))

Question type: Radio Button Question

**Construction noise is currently not allowed from 8pm on Saturday to 8am on Monday.
Do you support further restricting when construction noise is permitted?**



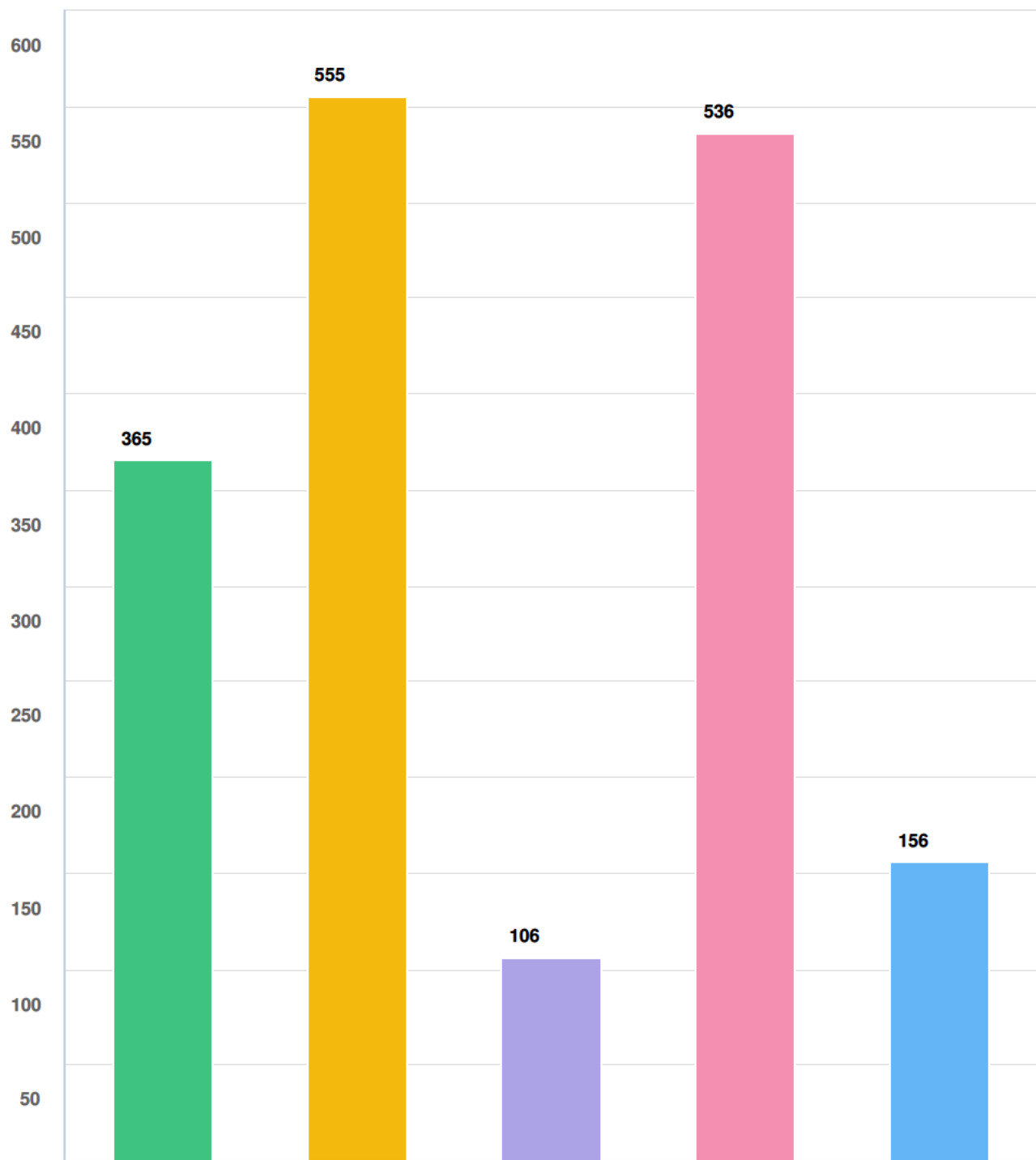
Question options

☒ Yes ☐ No ☐ Maybe ☐ No change

Mandatory Question (1235 response(s))

Question type: Radio Button Question

When do you think construction noise is acceptable? Select all that apply.



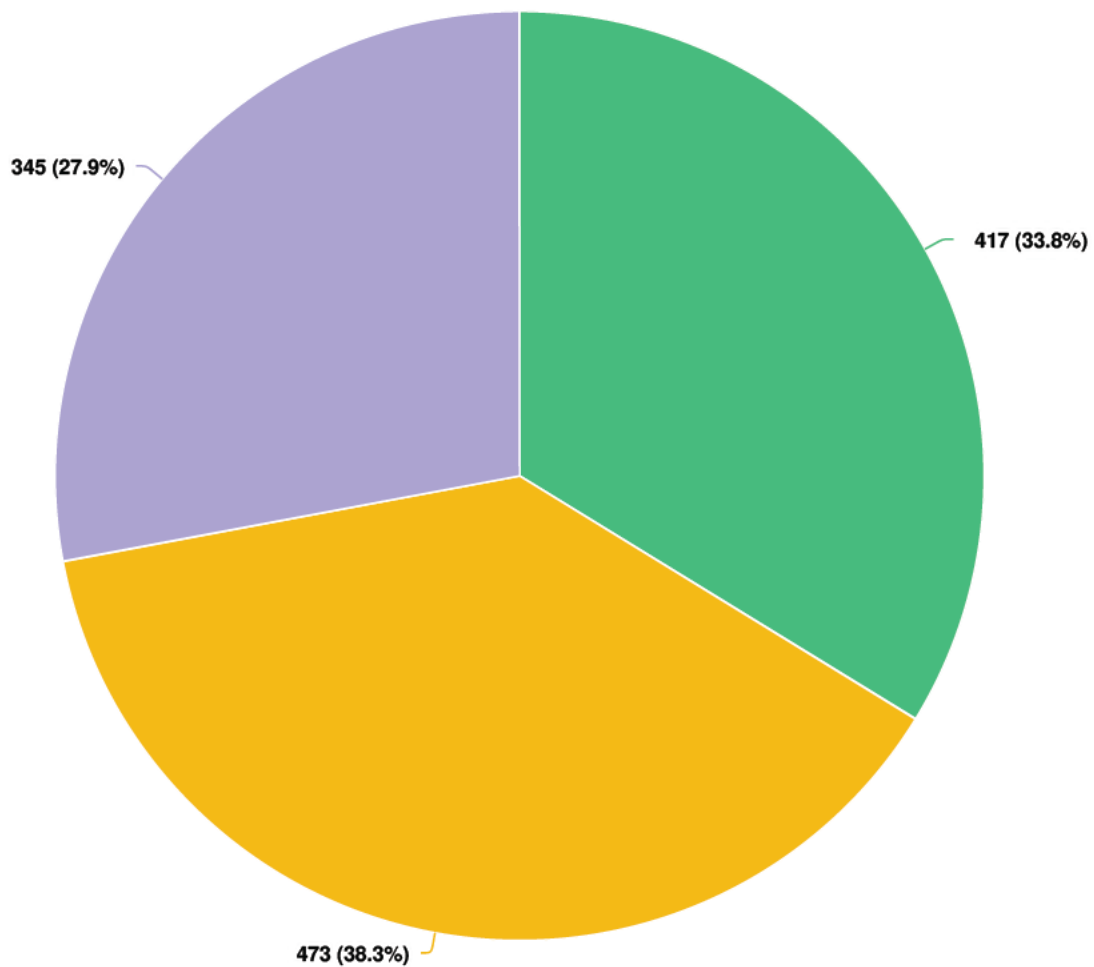
Question options

- Monday - Saturday from 7am-7pm
- Monday - Saturday from 8am-8pm
- Monday - Saturday from 7am-9pm
- No Sundays or statutory holidays
- Other (please specify)

Mandatory Question (1235 response(s))

Question type: Checkbox Question

Should there be exemptions to the noise by-law for special events such as weddings and birthday parties?



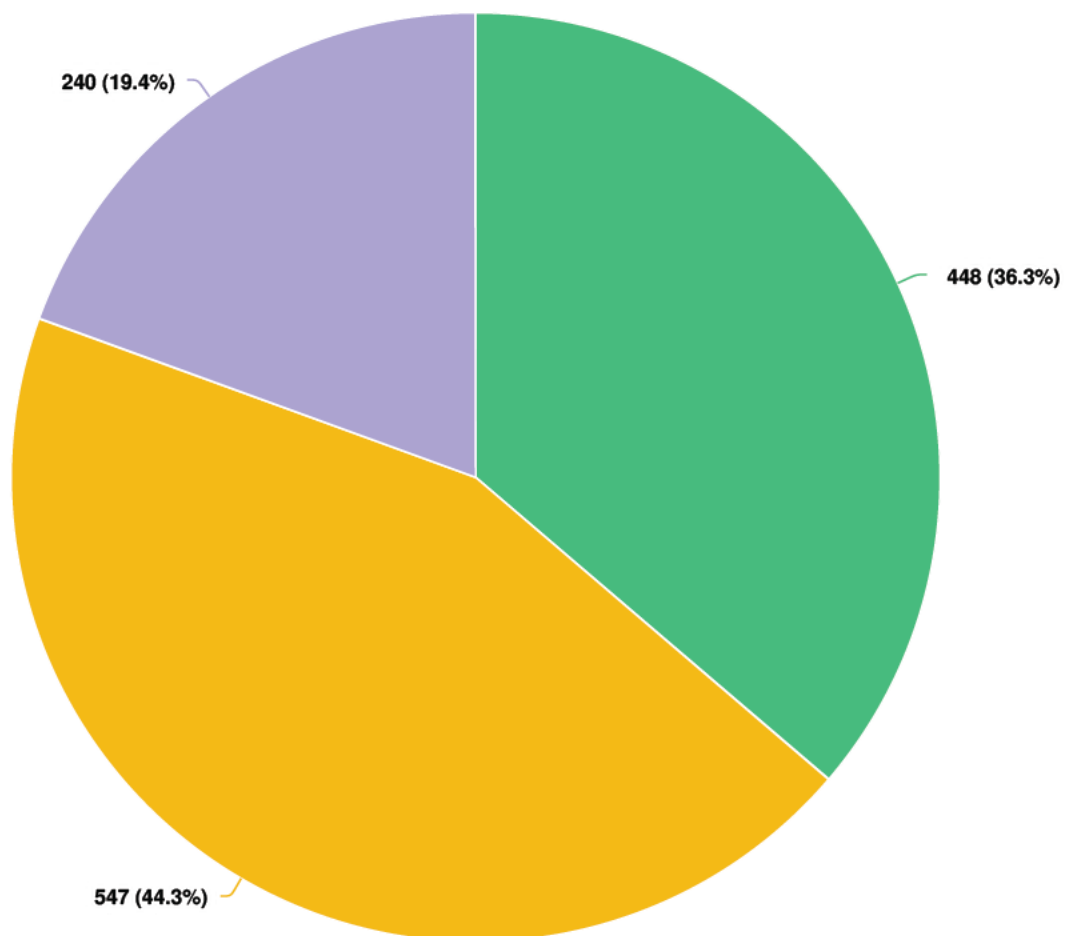
Question options

☒ Yes ☒ No ☒ Maybe

Mandatory Question (1235 response(s))

Question type: Radio Button Question

Currently there are no noise restrictions for the use of domestic tools such as leaf blowers, lawn mowers, saws, and drills. Do you support introducing regulations around the use of domestic tools?



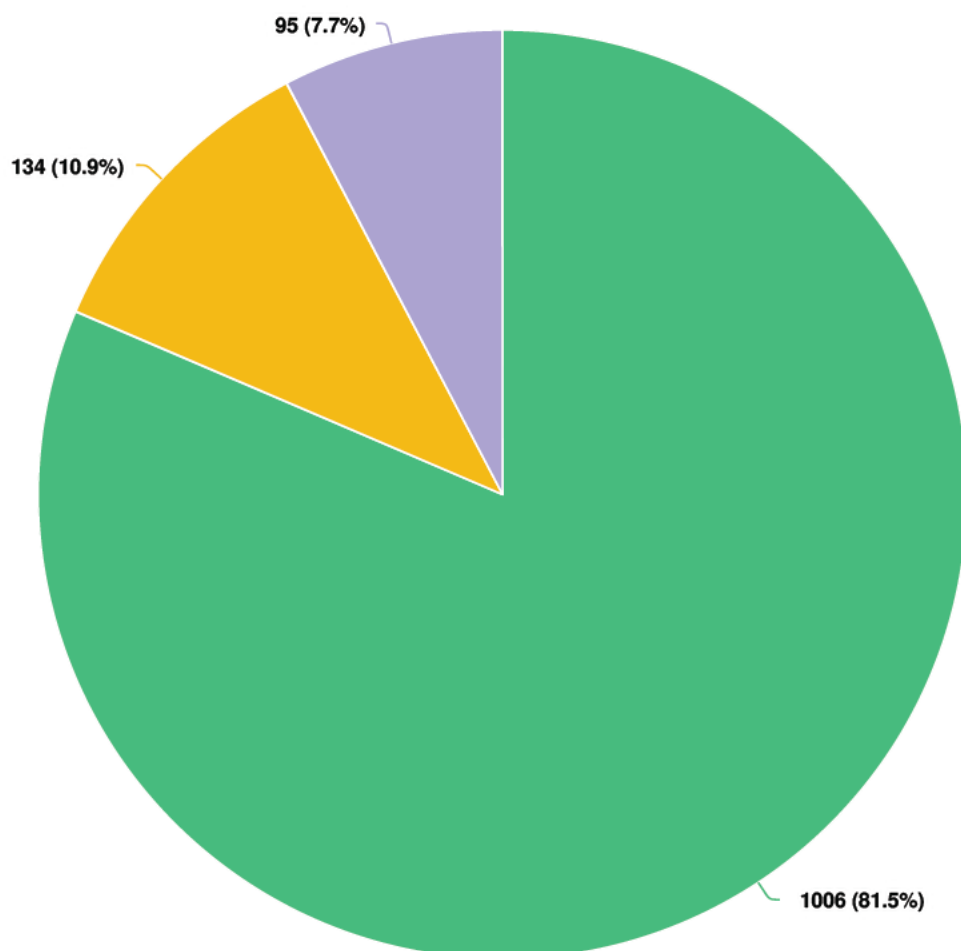
Question options

☒ Yes ☐ No ☐ Maybe

Mandatory Question (1235 response(s))

Question type: Radio Button Question

Currently there are no noise restrictions for cars or motorcycles with loud mufflers or unnecessarily spinning tires. Do you support introducing regulations?



Question options

☒ Yes ☐ No ☐ Maybe

Mandatory Question (1235 response(s))

Question type: Radio Button Question