



Privacy Complaint / Privacy Impact Assessment

IPC Report

- IPC released their report in April 2021 (Appendix A)
- IPC does not conclude that the City's use of its video surveillance system is not necessary, rather we have not demonstrated that it is necessary, or even necessary to the degree to which it has been implemented.
- And that the City has not conducted a Privacy Impact Assessment of whether the video surveillance system is necessary to achieve its objectives and recommends that it do so to ensure compliance with the Act.

PIA Assessment

A Privacy Impact Assessment (PIA) is a risk management process to identify impacts on an individuals' privacy.

The PIA report (Appendix B) on the use of City Camera's identify three main categories of risks:

1. Outdated or missing policies and procedures:
2. Information related to the camera systems implementation, technologies, maintenance and access, and;
3. Awareness and training on privacy and confidentiality as a whole.

Next Steps

- Access & Privacy training for ALL Staff
- Creation of Policies and Producers
 - New Use of Corporate Cameras Policy - Appendix E
- Access & Privacy Web Page
- Internal Working Group
- Report back to the IPC - November 1st, 2021
- Going forward projects that may deal with Personal Information will require a PIA organized through the City Clerk's Office.

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